

## Central East LHIN Patient and Family Advisory Committee

Since its inception, the Central East Local Health Integration Network (LHIN) has recognized the value of listening to the voice of patients and their family/caregivers. Taking action on the lived experience of patients and their caregivers has resulted in the establishment of new programs, improvements to existing services and, when warranted, the re-design or re-assignment of accountability for services.

To support the implementation of the [2016-19 Integrated Health Service Plan \(IHSP 4\)](#) by the LHIN and its Health Service Providers (HSPs), the Central East LHIN has developed a *Patient and Family Engagement Strategy* which includes the creation of the Central East LHIN Patient and Family Advisory Committee (PFAC).

The Central East LHIN is seeking community members to participate in the new Central East LHIN Patient and Family Advisory Committee (PFAC).

Patients and their family/caregivers who live within the Central East LHIN's geographic region are encouraged to complete and submit an Expression of Interest for consideration as a member of the Central East LHIN Patient and Family Advisory Committee **by 5:00 on Friday, October 28th**. Completed Expression of Interest forms can be emailed, faxed or mailed to the LHIN. For more information please click on the links below:

- [Expression of Interest form](#) - word
- [Expression of Interest form](#) - pdf
- [DRAFT Terms of Reference](#) - pdf

Once established, the PFAC will both *advise* and *collaborate* with the Central East LHIN, its leaders, HSPs and staff regarding *system-level* policies, practices, and strategy, planning, and delivery of patient- and family-centred care within the Central East LHIN region as members:

- Identify strategic priorities relating to patient- and family-centred care, and supporting/ co-designing solutions to help realize these priorities.
- Provide direction and support on system-level practice change relating to patient- and family-centred care.
- Develop draft policies or position papers in support of policy change aimed at supporting patient- and family-centred care.
- Identify opportunities for improving quality of care in the Central East LHIN, and participate in quality improvement activities.
- Establish a strategy to increase meaningful patient engagement, and advance the culture of patient- and family-centred care within the Central East LHIN.

If you have any questions or for more information, please contact Karen O'Brien at [karen.obrien@lhins.on.ca](mailto:karen.obrien@lhins.on.ca) or by phone at 1-866-804-5446 ext. 212.