

**Schedule A1: Description of Services
2015-2016**

Health Service Provider: Community Care Northumberland

Services Provided within LHIN Funding	Catchment Area Served																									
	Within LNIN										Other LHIN Areas															
	Area 1	Area 2	Area 3	Area 4	Area 5	Area 6	Area 7	Area 8	Area 9	Area 10	All	ES	SW	WW	HNNB	CW	MH	TC	CEN	CE	SE	CH	NS	NE	NW	
72 5 82 05 CSS IH - Service Arrangement/Coordination											X										X					
72 5 82 09 CSS IH - Case Management											X										X					
72 5 82 10 CSS IH - Meals Delivery											X										X					
72 5 82 12 CSS IH - Social and Congregate Dining											X										X					
72 5 82 14 CSS IH - Transportation - Client											X										X					
72 5 82 35 CSS IH - Comb. PS/HW/Respite Services											X										X					
72 5 82 60 CSS IH - Visiting - Social and Safety											X										X					
72 5 82 65 CSS IH - Visiting - Hospice Services											X										X					
72 5 82 50 CSS IH - Caregiver Support											X										X					

Schedule A2: Population and Geography 2015-2016

Health Service Provider: Community Care Northumberland

Client Population

Client population is primarily adults with disabilities, seniors with challenges related to activities of daily living, and adults with life threatening illnesses, families and caregivers. Rural nature of our catchment area means many clients live in isolated areas with limited support from family and neighbours. Poverty is common for many of our clients, many clients live on fixed incomes (ODSP and/or Old Age Security benefits). Transportation is a challenge for many clients both in terms of accessibility to transportation and the cost of transportation options.

Geography Served

Community Care Northumberland services the geographic boundaries of the County of Northumberland. This area has a population of 84,900 with approximately 20% over the age of 65 years. Population growth is estimated at .5% per year with a more significant growth among older age groups.

Services are delivered out of six multi-service satellite offices. Clients are able to access services from the site that best meets their individual needs. Each satellite office staffed by a small team of employees and volunteers who together assess and monitor clients, recruit, monitor and evaluated volunteers. Office locations are: Brighton, Campbellford, Cobourg, Colborne, Hastings, Port Hope.

**Schedule B1: Total LHIN Funding
2015-2016**

Health Service Provider: Community Care Northumberland

LHIN Program Revenue & Expenses	Row #	Account: Financial (F) Reference OHSR VERSION 9.0	2015-2016 Plan Target
REVENUE			
LHIN Global Base Allocation	1	F 11006	\$1,264,495
HBAM Funding (CCAC only)	2	F 11005	\$0
Quality-Based Procedures (CCAC only)	3	F 11004	\$0
MOHLTC Base Allocation	4	F 11010	\$0
MOHLTC Other funding envelopes	5	F 11014	\$0
LHIN One Time	6	F 11008	\$0
MOHLTC One Time	7	F 11012	\$0
Paymaster Flow Through	8	F 11019	\$140,542
Service Recipient Revenue	9	F 11050 to 11090	\$514,860
Subtotal Revenue LHIN/MOHLTC	10	Sum of Rows 1 to 9	\$1,919,897
Recoveries from External/Internal Sources	11	F 120*	\$57,811
Donations	12	F 140*	\$300,218
Other Funding Sources & Other Revenue	13	F 130* to 190*, 110*, [excl. F 11006, 11008, 11010, 11012, 11014, 11019, 11050 to 11090, 131*, 140*, 141*, 151*]	\$0
Subtotal Other Revenues	14	Sum of Rows 11 to 13	\$358,029
TOTAL REVENUE FUND TYPE 2	15	Sum of Rows 10 and 14	\$2,277,926
EXPENSES			
Compensation			
Salaries (Worked hours + Benefit hours cost)	17	F 31010, 31030, 31090, 35010, 35030, 35090	\$1,002,809
Benefit Contributions	18	F 31040 to 31085, 35040 to 35085	\$197,162
Employee Future Benefit Compensation	19	F 305*	\$0
Physician Compensation	20	F 390*	\$0
Physician Assistant Compensation	21	F 390*	\$0
Nurse Practitioner Compensation	22	F 380*	\$0
Physiotherapist Compensation (Row 128)	23	F 350*	\$0
Chiropractor Compensation (Row 129)	24	F 390*	\$0
All Other Medical Staff Compensation	25	F 390*, [excl. F 39092]	\$0
Sessional Fees	26	F 39092	\$0
Service Costs			
Med/Surgical Supplies & Drugs	27	F 460*, 465*, 560*, 565*	\$0
Supplies & Sundry Expenses	28	F 4*, 5*, 6*, [excl. F 460*, 465*, 560*, 565*, 69596, 69571, 72000, 62800, 45100, 69700]	\$600,513
Community One Time Expense	29	F 69596	\$0
Equipment Expenses	30	F 7*, [excl. F 750*, 780*]	\$27,410
Amortization on Major Equip, Software License & Fees	31	F 750*, 780*	\$0
Contracted Out Expense	32	F 8*	\$287,814
Buildings & Grounds Expenses	33	F 9*, [excl. F 950*]	\$162,218
Building Amortization	34	F 9*	\$0
TOTAL EXPENSES FUND TYPE 2	35	Sum of Rows 17 to 34	\$2,277,926
NET SURPLUS/(DEFICIT) FROM OPERATIONS	36	Row 15 minus Row 35	\$0
Amortization - Grants/Donations Revenue	37	F 131*, 141* & 151*	\$0
SURPLUS/(DEFICIT) Incl. Amortization of Grants/Donations	38	Sum of Rows 36 to 37	\$0
FUND TYPE 3 - OTHER			
Total Revenue (Type 3)	39	F 1*	\$137,081
Total Expenses (Type 3)	40	F 3*, F 4*, F 5*, F 6*, F 7*, F 8*, F 9*	\$137,081
NET SURPLUS/(DEFICIT) FUND TYPE 3	41	Row 39 minus Row 40	\$0
FUND TYPE 1 - HOSPITAL			
Total Revenue (Type 1)	42	F 1*	\$0
Total Expenses (Type 1)	43	F 3*, F 4*, F 5*, F 6*, F 7*, F 8*, F 9*	\$0
NET SURPLUS/(DEFICIT) FUND TYPE 1	44	Row 42 minus Row 43	\$0
ALL FUND TYPES			
Total Revenue (All Funds)	45	Line 15 + line 39 + line 42	\$2,383,114
Total Expenses (All Funds)	46	Line 16 + line 40 + line 43	\$2,383,114
NET SURPLUS/(DEFICIT) ALL FUND TYPES	47	Row 45 minus Row 46	\$0
Total Admin Expenses Allocated to the TPBEs			
Undistributed Accounting Centres	48	82*	\$0
Admin & Support Services	49	72 1*	\$527,812
Management Clinical Services	50	72 5 05	\$0
Medical Resources	51	72 5 07	\$0
Total Admin & Undistributed Expenses	52	Sum of Rows 46-50 (included in Fund Type 2 expenses above)	\$527,812

**Schedule B2: Clinical Activity- Summary
2015-2016**

Health Service Provider: Community Care Northumberland

Service Category 2015-2016 Budget	OHRS Framework Level 3	Full-time equivalents (FTE)	Visits F2F, Tel., In-House, Cont. Out	Not Uniquely Identified Service Recipient Interactions	Hours of Care In-House & Contracted Out	Inpatient/Resident Days	Individuals Served by Functional Centre	Attendance Days Face-to-Face	Group Sessions (# of group sessions not individuals)	Meal Delivered-Combined	Group Participant Attendances (Reg & Non-Reg)	Service Provider Interactions	Service Provider Group Interactions	Mental Health Sessions
CSS In-Home and Community Services (CSS IH COM)	72.582*	22	77,352	539	1,470	0	7,898	71,910	0	22,545	0	0	0	0

Schedule E1: Core Indicators

2015-2016

Health Service Provider: Community Care Northumberland

Performance Indicators	2015-2016 Target	Performance Standard
*Balanced Budget - Fund Type 2	\$0	>=0
Proportion of Budget Spent on Administration	23.5%	18.8 - 28.2%
**Percentage Total Margin	0.00%	>= 0%
Percentage of Alternate Level of Care (ALC) days (closed cases)	20.5%	<22.55%
Variance Forecast to Actual Expenditures	0	< 5%
Variance Forecast to Actual Units of Service	0	< 5%
Service Activity by Functional Centre	Refer to Schedule E2a	-
Number of Individuals Served	Refer to Schedule E2a	-

Explanatory Indicators
Cost per Unit Service (by Functional Centre)
Cost per Individual Served (by Program/Service/Functional Centre)
Client Experience
Budget Spent on Administration- AS General Administration 72 1 10
Budget Spent on Administration- AS Information Systems Support 72 1 25
Budget Spent on Administration- AS Volunteer Services 72 1 40
Budget Spent on Administration- AS Plant Operation 72 1 55

* Balanced Budget Fund Type 2: HSP's are required to submit a balanced budget

** No negative variance is accepted for Total Margin

Schedule E2a: Clinical Activity- Detail
2015-2016

Health Service Provider: Community Care Northumberland

OHRs Description & Functional Centre		2015-2016			Performance Standard
		Base	One-Time	Total	
¹ These values are provided for information purposes only. They are not Accountability Indicators.					
Administration and Support Services 72 1*					
Full-time equivalents (FTE)	72 1*	3.17		3.17	n/a
Total Cost for Functional Centre	72 1*	\$527,812		\$527,812	n/a
CSS IH - Service Arrangement/Coordination 72 5 82 05					
Full-time equivalents (FTE)	72 5 82 05	1.46		1.46	n/a
Visits	72 5 82 05	402		402	322 - 482
Individuals Served by Functional Centre	72 5 82 05	368		368	294 - 442
Total Cost for Functional Centre	72 5 82 05	\$115,175		\$115,175	n/a
CSS IH - Case Management 72 5 82 09					
Full-time equivalents (FTE)	72 5 82 09	0.93		0.93	n/a
Visits	72 5 82 09	490		490	392 - 588
Individuals Served by Functional Centre	72 5 82 09	480		480	384 - 576
Total Cost for Functional Centre	72 5 82 09	\$63,774		\$63,774	n/a
CSS IH - Meals Delivery 72 5 82 10					
Full-time equivalents (FTE)	72 5 82 10	1.72		1.72	n/a
Individuals Served by Functional Centre	72 5 82 10	410		410	328 - 492
Meal Delivered-Combined	72 5 82 10	22,545		22,545	21418 - 23672
Total Cost for Functional Centre	72 5 82 10	\$218,273		\$218,273	n/a
CSS IH - Social and Congregate Dining 72 5 82 12					
Full-time equivalents (FTE)	72 5 82 12	2.11		2.11	n/a
Individuals Served by Functional Centre	72 5 82 12	2,825		2,825	2543 - 3108
Attendance Days Face-to-Face	72 5 82 12	71,910		71,910	68315 - 75506
Total Cost for Functional Centre	72 5 82 12	\$320,099		\$320,099	n/a
CSS IH - Transportation - Client 72 5 82 14					
Full-time equivalents (FTE)	72 5 82 14	9.73		9.73	n/a
Visits	72 5 82 14	45,030		45,030	42779 - 47282
Individuals Served by Functional Centre	72 5 82 14	2,500		2,500	2250 - 2750
Total Cost for Functional Centre	72 5 82 14	\$735,791		\$735,791	n/a
CSS IH - Comb. PS/HM/Respite Services 72 5 82 35					
Full-time equivalents (FTE)	72 5 82 35	0.75		0.75	n/a
Hours of Care	72 5 82 35	1,470		1,470	1323 - 1617
Individuals Served by Functional Centre	72 5 82 35	385		385	308 - 462
Total Cost for Functional Centre	72 5 82 35	\$36,225		\$36,225	n/a
CSS IH - Caregiver Support 72 5 82 50					
Full-time equivalents (FTE)	72 5 82 50	0.27		0.27	n/a
Visits	72 5 82 50	110		110	88 - 132
Individuals Served by Functional Centre	72 5 82 50	26		26	21 - 31
Total Cost for Functional Centre	72 5 82 50	\$14,596		\$14,596	n/a
CSS IH - Visiting - Social and Safety 72 5 82 60					
Full-time equivalents (FTE)	72 5 82 60	1.32		1.32	n/a
Visits	72 5 82 60	27,220		27,220	0 - 0
Individuals Served by Functional Centre	72 5 82 60	400		400	320 - 480
Total Cost for Functional Centre	72 5 82 60	\$72,978		\$72,978	n/a
CSS IH - Visiting - Hospice Services 72 5 82 65					
Full-time equivalents (FTE)	72 5 82 65	3.39		3.39	n/a
Visits	72 5 82 65	4,100		4,100	3690 - 4510
Not Uniquely Identified Service Recipient Interactions	72 5 82 65	539		539	458 - 620
Individuals Served by Functional Centre	72 5 82 65	504		504	428 - 580
Total Cost for Functional Centre	72 5 82 65	\$173,203		\$173,203	n/a
ACTIVITY SUMMARY					
Total Full-Time Equivalents for all F/C		24.85	0.00	24.85	n/a
Total Visits for all F/C		77,352	0	77,352	73484 - 81220
Total Not Uniquely Identified Service Recipient Interactions for all F/C		539	0	539	458 - 620
Total Hours of Care for all F/C		1,470	0	1,470	1323 - 1617
Total Individuals Served by Functional Centre for all F/C		7,898	0	7,898	7503 - 8293
Total Attendance Days for all F/C		71,910	0	71,910	68315 - 75506
Total Meals Delivered for all F/C		22,545	0	22,545	21418 - 23672
Total Cost for All F/C		\$2,277,926	\$0	\$2,277,926	n/a